

FLIR Systems, Inc. 70 Castillian Drive Goleta, CA 93117 USA

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FLIR MCS D46 Pan Tilt (Controller) End of Life Announcement

This announcement by FLIR Commercial Systems, Inc. (FLIR) applies to FLIR's D46 family of pan tilt units (PTUs) which were originally released in 1999.

FLIR originally developed a replacement for the D46 in the form of the E46, which offered several improvements over the original version. The E46 was announced in 2014 and started shipping shortly after this date.

Originally FLIR was planning to phase out the D46 in favor of the E46 over a period of time. Unfortunately however, due to an unforeseen obsolescence of a component on the D46 controller, FLIR can only service the existing backlog and cannot take any additional orders.

The affected products are as follows:

- D46-17-SS-000-SS
- D46-70-SS-000-SS
- D46-1770-SS-000-SS
- D46-17W-SS-000-SS
- D46-70W-SS-000-SS
- D46-1770W-SS-000-SS
- PTU-D46E (Extended I/O Controller)
- Any other variants of D46 not listed above

Replacement Product:

In early 2015, FLIR MCS introduced a next generation of controller for the D46 that features Ethernet connectivity as well as several other new features. These improvements elevate the PTU to the E46 product class. There is no change to the pan tilt head from the D46 to the E46 – the difference is the pan tilt controller, which has been completely upgraded with E-Series electronics to include:

- Built-in Ethernet
- Built-in Geo-Positioning Module (GPM)
- Faster command rates
- Compatibility with SDK



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D46 Controller



E46 Controller



For any service requirements FLIR will be fulfilling any D46 units with the equivalent E46 controller.

We apologize for any inconvenience that this short notice may cause. We thank you for your past patronage of FLIR's D46 pan tilt, and we look forward to having you as a customer for the E46 and other PTUs.

For more information please contact your FLIR sales representative or support team.

Sincerely, FLIR Commercial Systems, Inc.

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Paul J. Kushnerov Director, Sales Administration